**Reflection #1**

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**Work Location:** CIBC

**Format:** Work from home

Look Back - The headline

Elaborate - The story

Analyze - Unpacking on multiple parameters

Revised approach - What can I do differently?

New Perspective - What did I learn?

**Look Back**: Did not take note and focus more while manager is demonstrating works which result of asking again and again for information which could have been said. One factor contribute to this is because I live in the basement and while exchange information via phone call, the signal is not great.

**Elaborate**: As a Co-Op Application Developer, every week, I get a chance to learn a new piece of the project and have a week to get used and familiar with all the tasks and progress. My manager would ask me to share screen with him and he will walkthrough the progress. Sometimes, he spoke a little bit too fast and me with my colleagues could not catch up. Also, due to the native of region which me and the manager coming from, sometimes, we could not understand very well and must ask him questions to clarify about it. And usually, I can hear that he seems mad when he has to repeat himself or answer multiple times to a problem where I cannot understand. Me and my manager has almost no problem for Q&A in messaging.

**Analyze**: In my opinion, it is better to ask question while he is demonstrating the work to understand the progress and concept rather than agree with him that I understood the concept but then ask him again later on. If I have a chance to work in the office, face to face with my manager, I do not think I will have a problem communicating with him as we can eliminate all related factors.

**Revised Approach**: In the future, if there is some part I could not understand and already ask him 1-2 times, I will let him know that I am partially understand it and will ask my colleagues to repeat and re-demonstrate it for me so that I can understand it more. For parts that I could partially/fully understand myself, I will try and work with the program to understand it more.

**New Perspective**: I understand that as in Co-Op position, is it between learning and working in the work environment, so it is ok to ask and clarify before doing the work as you don’t want to do it wrong. This communication can be fixed as time going through. It is ok to try the work and understand it yourself before asking, but if I am unsure about anything, I should ask, don’t assume myself.